



**City of La Crosse Utilities**  
Water • Sewer • Storm

**UNDERSTANDING YOUR UTILITY BILL**

**Current Meter Reading**

The amount of water that has gone through your meter and the number of days between the meter readings. Each unit of usage is measured in Ccf (100 Cubic Ft) which is 748 gallons. You will receive your bill around 2-4 weeks after the last quarterly meter reading was taken.

**Storm Water ERU's**

The amount of Equivalent Runoff Units (ERU's) that are billed for this property. 1 ERU = 2,841 Sq. Ft and is billed at a rate of \$13.48 per quarter per ERU. Residential properties, as defined in the Billing Policy, are billed for one ERU. For all others, the ERU is determined by taking the total impervious area (in square feet) divided by 2,841.

**Billing Summary**

Provides a quick overview of how the Total Amount Due was calculated.

**City of La Crosse Utilities**  
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400 La Crosse St  
c/o Water Department  
La Crosse WI 54601  
608 - 789 - 7536

Office Hours  
Monday - Friday  
8:30 am to 5:00 pm  
www.cityoflacrosse.org

Service Address: 1234 ANY STREET

01638 AV 1 0.3500 2-01638

JOHN SMITH  
1234 ANY STREET  
LA CROSSE WI 54601

Please check here if your name or address has changed and make corrections above.

Please return this portion with your payment. THANK YOU.

Billing Date	Account Number	Customer Name	Service Address	Tax Parcel #
09-05-12	0000000-00	JOHN SMITH	1234 ANY STREET	00-0000-00
Meter Size	Rdg From Date	Rdg To Date	Days	Begin Rdg
5/8" x 3/4"	02-01-12	08-05-12	188	913
				End Rdg
				956
				Usage
				43 CCF
ERU's: 1	SWU Exemption %	SWU Credit %		

Billing Summary		Account Activity	
Previous Balance as of 09-01-12	\$57.73	Late Water	\$0.92
Late Fees For Previous Billing	\$1.92	Late Sewer	\$0.50
Payments Received		Late Storm	\$0.50
Adjustments	(\$59.65)	Water 10% Tax Penalty	\$3.17
Current Charges	\$127.81	Sewer 10% Tax Penalty	\$1.40
Total Amount Due:	\$127.81	Storm 10% Tax Penalty	\$1.40
		Water-Tax Writeoff	(\$34.84)
		Sewer-Tax Writeoff	(\$15.40)
		Storm Water Write-off	(\$15.38)

**Message Area**

BE SURE TO REPAIR RUNNING/LEAKY TOILETS AND DRIPPING FAUCETS. LEAKY TOILETS CAN WASTE AS MUCH AS 200 GALLONS PER DAY!

**Payment Options:**

Check or Money Order Payable to:  
City Treasurer  
400 La Crosse St  
La Crosse, WI 54601

For Credit Card Payments: (American Exp, Mastercard, Discover, Visa Debit) visit www.officialpayments.com or call 1-800-272-9829 (Use Jurisdiction Code 5863)

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Amount Due	On or before 09-25-12	Pay	\$127.81
	After 09-25-12	Pay	\$131.24

Payments received after Due Date will be charged a 3% Penalty

**Billing Date**

This is the date the bill was mailed.

**Return Stub**

Always return this portion of the bill with your payment. When using an online bill pay service, be sure your current account number will print on the check.

**Tax Parcel #**

Refers to the property that the ERU value was calculated from.

**Account Activity**

A detailed listing of any late fees or adjustments made to the account since the prior billing date, along with the individual listing of current charges.

**Message Area**

Watch this space for useful tips and important information.