



# La Crosse Fire Department

Chief Ken Gilliam

726 5th Ave South, La Crosse, WI 54601 (608) 789-7260 Fax (608) 789-7276

<http://www.cityoflacrosse.org> [Gilliamk@cityoflacrosse.org](mailto:Gilliamk@cityoflacrosse.org)

Serving La Crosse and Southwestern Wisconsin Quality Emergency Services Since 1896



## Fire Department Monthly Report

October 2020

November 12th, 2020

Honorable Police & Fire Commission:

### In the News:

October 3rd, LCFD responded to a fire at a single-family home at 1026 6th Street S. Two people and four pets evacuated safely and the cause was determined to be overheating of electrical wiring.

October 10th, Firefighter Andrew Barnhardt was given his badge during a small swearing-in ceremony at Station 3.

October 23rd, LCFD was dispatched to a structure fire at 1519 9th Street S, which was a vacant house. The cause and original of the fire is still under investigation.

October 25th, LCFD responded to a report of a two-car garage fire at 924 Caledonia Street. Firefighters found fire and smoke coming from the entry door, and a person inside the structure was pronounced dead at the scene. The fire was extinguished within ten minutes and is still under investigation.

October 30th, LCFD was dispatched to a house fire at 1308 Charles Street. The fire was caused by electrical wiring in the ceiling. No injuries were reported and one dog was rescued safely by firefighters.

October 31st, LCFD responded, was on scene, and extinguished a rubbish fire within eight minutes at Pettibone Park. Thankfully, no damage was caused to any structures or vehicles.

**Personnel:** Division Chief Steven Cash completed his training, passed his exam and is now officially a Certified Fire and Explosive Investigator.

**Attached are the following reports:** Incident Data, Monthly Activities, and Division Summaries.

Respectfully Submitted,

Ken Gilliam, Fire Chief

*We promote safety, reduce risks, and respond to calls for fire suppression, emergency medical services, and all-hazards rescue.  
We earn the community's trust through preparedness, professionalism, and dedication to service.*



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## Baseline Performance

### October 2020

	Call Processing	Turnout Time	Travel Time	Total Response Time	Compliance of Total Response
<b>Fire Incident Type</b>	1:18	1:46	5:45	8:52	45.45%
<b>EMS Incident Type</b>	1:29	1:46	4:58	7:11	72.62%
<b>All Incident Types</b>	1:29	1:48	5:08	7:18	77.45%

### October 2019

	Call Processing	Turnout Time	Travel Time	Total Response Time	Compliance of Total Response
<b>Fire Incident Type</b>	1:55	1:47	5:09	6:21	87.50%
<b>EMS Incident Type</b>	1:29	1:51	4:47	7:12	73.40%
<b>All Incident Types</b>	1:41	1:52	4:55	7:18	78.21%

\*Baseline Times are the 90% emergent response of first arriving unit.

\*Call Processing Benchmark is 60 seconds

\*Turnout Time Benchmark is 60 seconds for EMS and 80 seconds for all other

\*Travel Time Benchmark is 4 minutes

\*Total Response includes the interval between the call being received by dispatch and the arrival of the first unit.

\*Total Response Benchmark of 6:00 for EMS and 6:20 for fire and all other incidents



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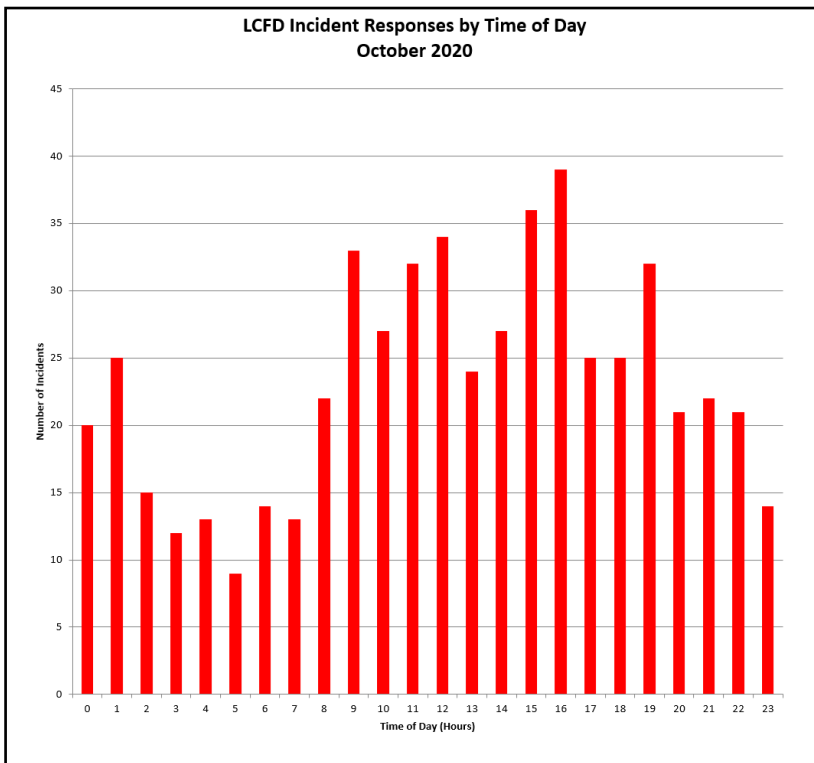


## Incident Data

October 2020

LCFD Incident Responses	YTD	YTD
	2020	2019
Total Incidents	5,324	5,837
Percent Change From Previous Year	-8.8%	

Response By Incident Type	
Incident Type	Incident Responses
EMS	407
Good Int	39
False	25
Fire	16
Pub Asst	61
HazMat	7
Other	0
Rupt/Exp	0
<b>Total</b>	<b>555</b>



Incident Volume Per Unit		
Unit	Incidents	Incidents per day
B1	44	1.4
E1	89	2.9
Q1	94	3.0
R1	121	3.9
Q2	53	1.7
R2	141	4.5
Q3	53	1.7
R3	139	4.5
E4	100	3.2

Needle Pickup Calls	2020	2019
1-5 Needles	19	29
6-15 Needles	2	0
16+ Needles	0	0

Incident Volume Per Station		
Station	Incidents	Incidents per day
1	188	6.1
2	123	4.0
3	150	4.8
4	93	3.0



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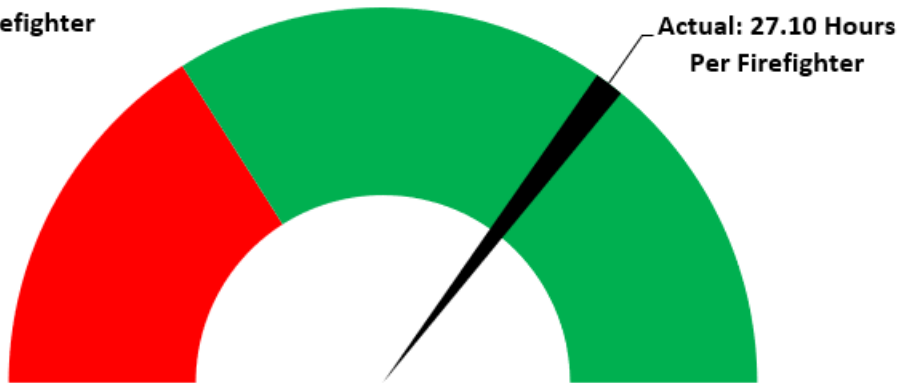
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## Training & Professional Standards Summary

### Total Training Hours Per Firefighter in October 2020

Goal: 16 Hours  
Per Firefighter



Total Department Training Hours for October 2020: 2,439.26

#### Training Topics Covered in October:

- Fire Ground Operations
- EMS
- Extrication
- Technical Rescue
- Water Rescue
- Haz-Mat
- Apparatus Operations
- Recruit Academy
- Tactical EMS
- Management/Officers
- Fire Prevention/Public Education

Fire Personnel	
Current	
Sworn	96
Civilian	14
	110

## Needle Disposal Locations

September 2020

Date	Site	Weight	Business Waste	Trash	Jammed	Days Between
9/9	Mormon Coulee	30	No	No	No	16
9/9	Jay Street	15	No	No	No	16
9/9	County Admin	25	No	No	No	16
9/9	Monitor Street	40	No	No	No	16
9/9	Copeland Landing	75	No	Yes	Yes	16
9/9	French Island	15	No	Yes	No	16
9/9	Onalaska Hwy	10	No	No	No	16
9/9	Onalaska Park	55	No	Yes	No	16
9/23	Mormon Coulee	15	No	No	No	14
9/23	Jay Street	20	No	No	No	14
9/23	Monitor Street	35	No	Yes	No	14
9/23	Copeland Landing	55	No	Yes	No	14
9/23	French Island	20	No	Yes	No	14
9/23	Onalaska Hwy	75	Yes	No	No	14
9/23	Onalaska Park	65	No	Yes	No	14
9/23	West Salem Bike Trail	30	No	Yes	No	29

This information is from  
September 2020 and is provided  
by Gundersen Health System.

Total weight for all locations: **580**

Total weight for the  
City of La Crosse: **310**



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## Community Risk Education

October 2020

**Fire Prevention Week:** Fire Prevention Week was a success. We created fire safety videos in a partnership with WKBT and sent these videos to every elementary classroom in La Crosse. Feedback from teachers has been very positive and they appreciated the effort to continue to educate the schoolkids during the pandemic. All the videos have been put onto the department's YouTube page and they have been viewed nearly 2,000 times.

We completed construction of our fire safety dollhouse. This dollhouse uses fake smoke to simulate how smoke travels through a home and illustrates the importance of sleeping with your door closed. This has also been recorded and shared on social media.

### Education:

- Presented at the NFPA's Spotlight on Public Education Conference on LCFD's Community Risk Assessment and the mySidewalk grant pilot project we are involved with
- Spoke on CRR to the United Way's Community Health Workers' at their monthly meeting. Risk reduction and collaboration was the focus
- Did a Facebook live book reading and safety talk with the library for FPW
- We handed out 2,000 fire safety pamphlets to participants in Parks' Haunted Mile

**Media Spots:** Community Risk Educator, Pat Corran did seven media interviews regarding risk reduction over the month of October.

- Two TV interviews at our media day for FPW. Media day was a success. We hosted several media outlets and did a grease fire demonstration. We also recorded this demonstration and did a Facebook live event on the day as well.
- Two TV interviews on the mask giveaway at Myrick Park. We handed out 2,000 masks and also gave out 500 fire safety pamphlets and education to cars
- Two TV interviews on needle/drug/opioid risk reduction efforts in the City
- One radio interview on FPW

**Community Outreach:** We reached over 32,000 people via our Facebook page. (see diagram below)

### Total Reach

Create Post

The number of people who saw any content from your Page or about your Page. This metric is estimated.



### BENCHMARK

Compare your average performance over time.

Organic

Paid



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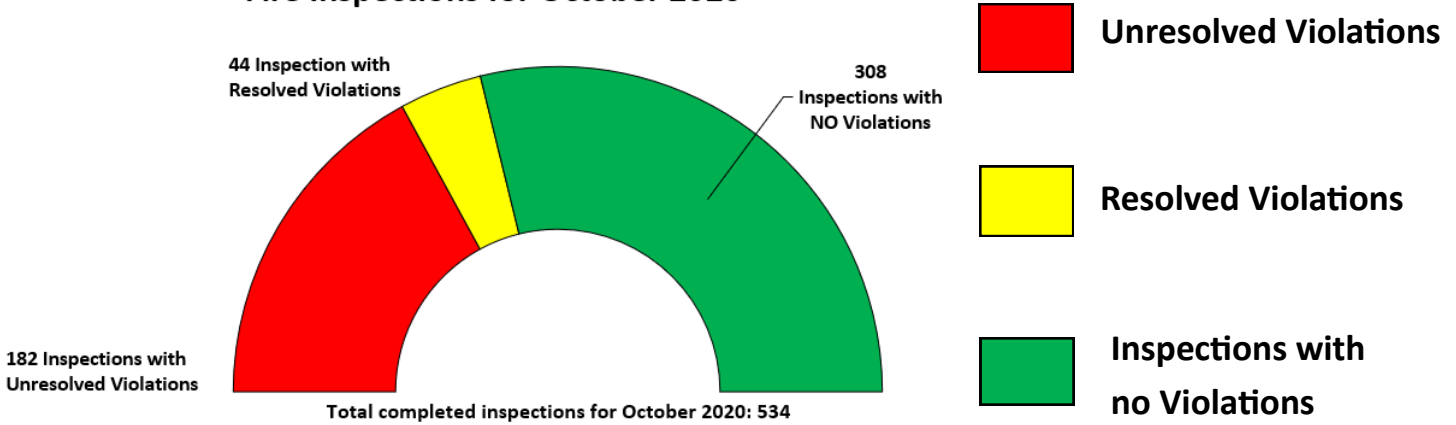
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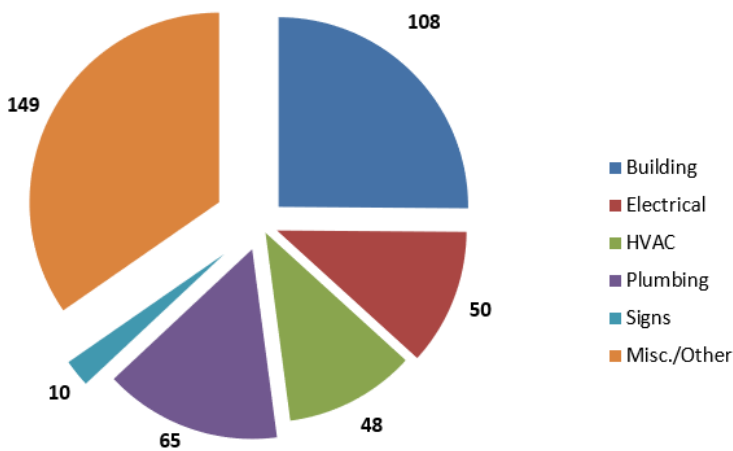


## Community Risk Management Summary

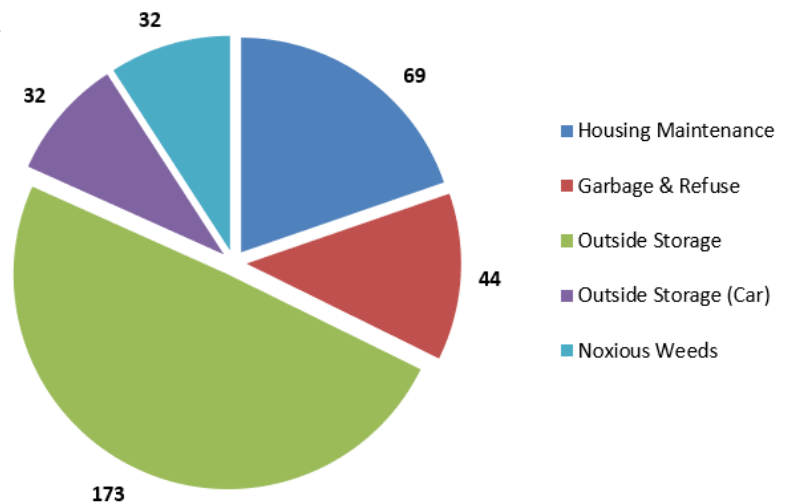
### Fire Inspections for October 2020



### Community Risk Management Permits Issued October 2020



### Community Risk Management Orders to Correct October 2020



**From:** Clinical Department <[NDEastma@gundersenhealth.org](mailto:NDEastma@gundersenhealth.org)>

**Sent:** Friday, October 16, 2020 7:51 AM

**To:**

**Subject:** Feedback From Carp (GHOST Project) - First Responders Only

Hello,

Carp recently observed one of your calls and would like to provide some feedback. Please email or call him directly with questions.

Date: 10/15/2020

Nature of Call: Training

Call Description: Off road medical training

Feedback: Excellent training. Your crews did a great job and I can tell they are very interested in doing the training and always looking for ways to improve their proficiency and efficiency. The training was very well planned and provided some unique challenges to work through. Thanks for inviting me to participate. Great Job!

# Thank You!



La Crosse Fire Dept.,

Thank you for the fire safety video and the materials to share with our families. Thank you for all you do to keep us safe from fire.

Mrs. Vanish's Kindergarten  
Cathedral Elementary School

shep  
Quinn  
Lauren  
AUBREE Ann  
Ava  
Lucy  
PETER  
BRECKON  
Maggie

JOEY  
Kylee  
Ann  
Maggie T.  
ELLIP  
Mrs. Vanish

Ruthie  
Britton  
Bradham

# Thank You Firefighters

Dear Firefighters,  
Thank You for  
Keeping us safe!  
Love,  
Cathedral Elementary  
Pre-Schoolers  
(3P)

GUS  
Lukas  
Sofie  
DAX  
Carter  
Gideon  
skylar  
Theo  
Sidney  
REAVAN  
Patty