



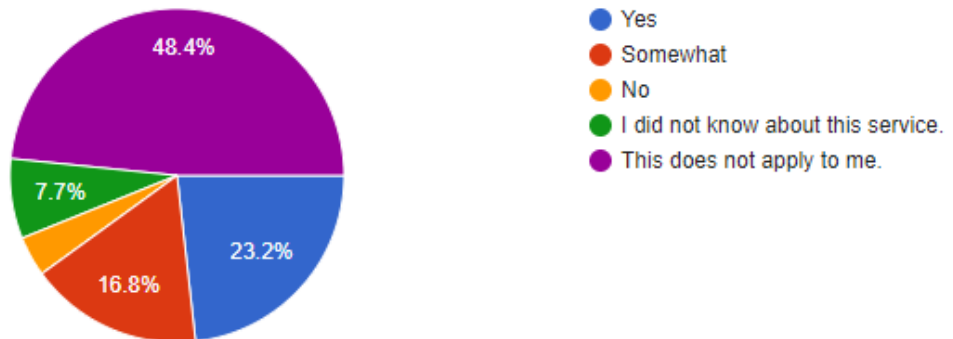
Thank you for participating in this survey. Our goal is to learn how we can assist anyone in our city who feels they have been discriminated against for any reason and to build better relationships throughout our community. The City of La Crosse reserves the right to utilize information collected in this survey to make policy changes and create new policy to best serve the community and residents. All responses will remain anonymous. If you wish to be contacted about our efforts to promote equity in La Crosse, please add your contact information at the end of the survey.

## Access to Public Services

1. Do you feel that you have easy and fair access to the following public services?

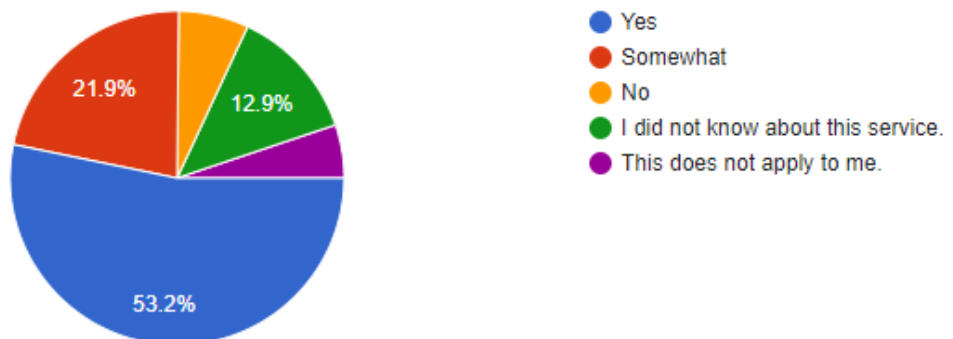
### Accessibility Services for Individuals with Disabilities

310 responses



### City Council Meetings/Public Hearings (Virtual/In-Person access)

310 responses

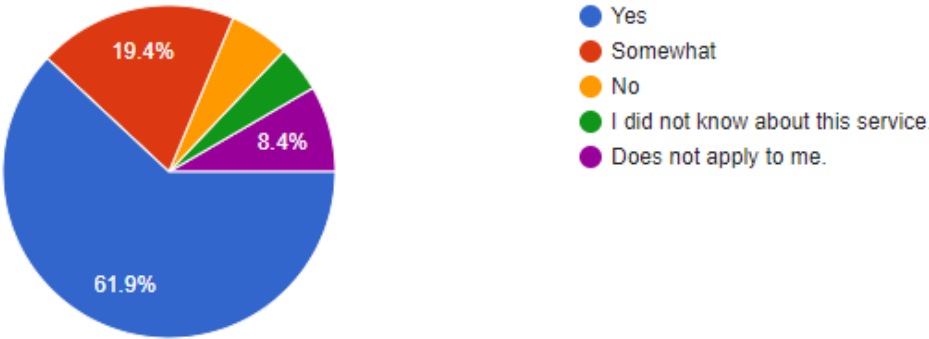


# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Bill Paying for City Services

310 responses

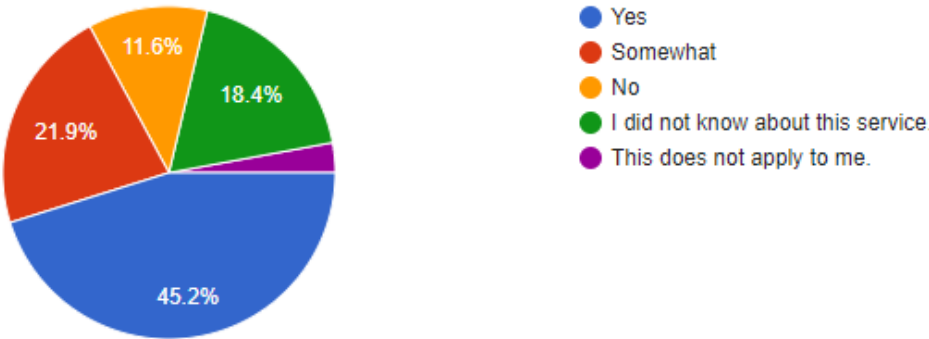
[Copy](#)



## Community Classes and Activities

310 responses

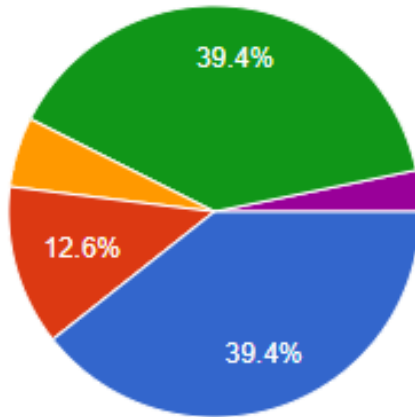
[Copy](#)



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Fire Protection/Free Smoke Alarms

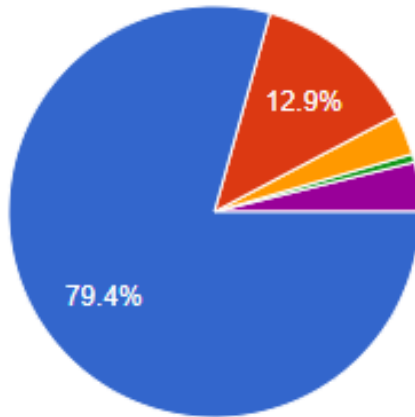
310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

## Garbage/Recycling Collection

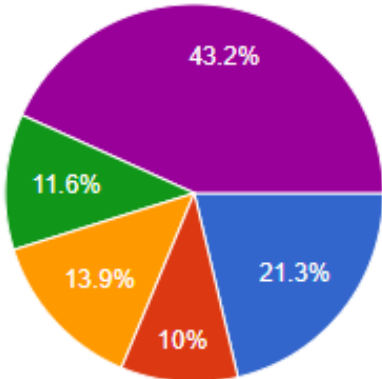
310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

## Housing Assistance

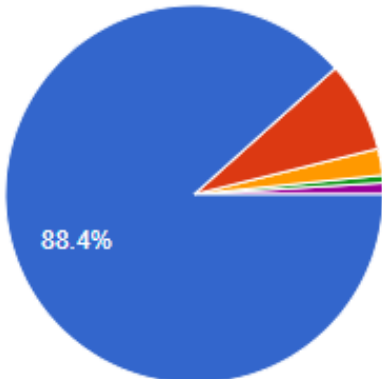
310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

## Libraries

310 responses

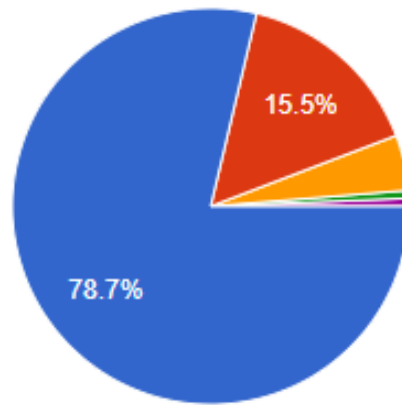


- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Parks/ Pools/ Trails

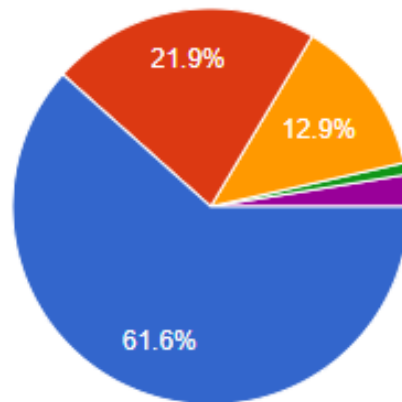
310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

## Police Protection

310 responses



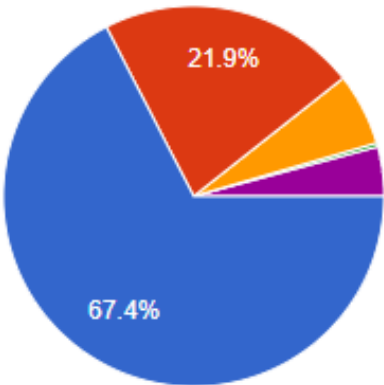
- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Public Parking/Ramps



310 responses



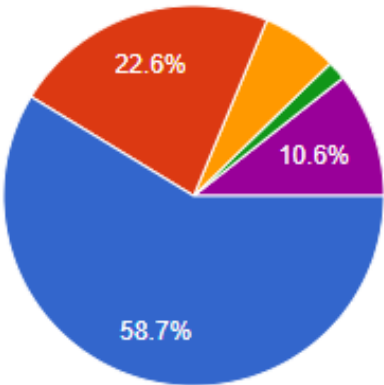
- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

---

## Public Transportation



310 responses

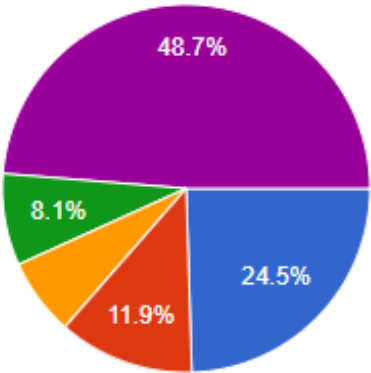


- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Senior Services

310 responses

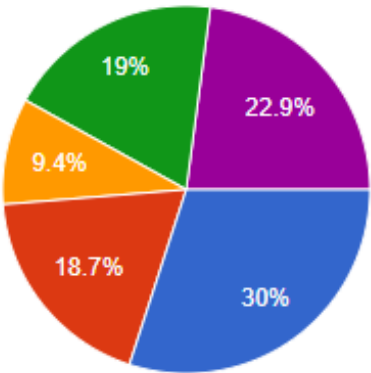


- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

---

## Social Services/Support Groups

310 responses

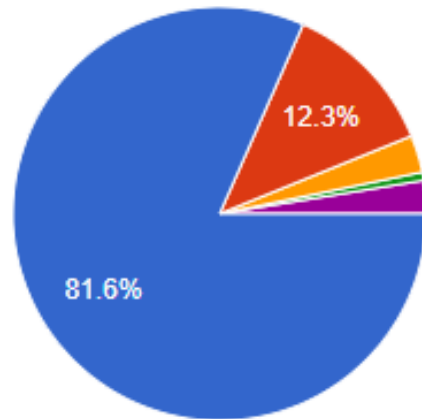


- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Voting/Polling Places

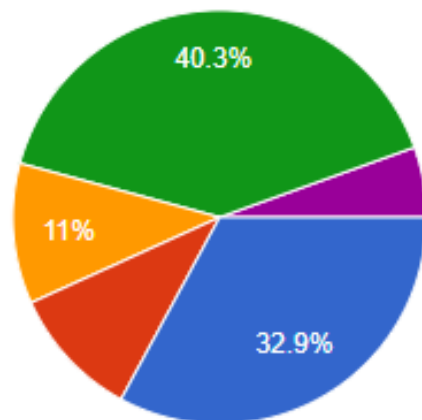
310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.

## Water Testing

310 responses



- Yes
- Somewhat
- No
- I did not know about this service.
- Does not apply to me.



What city service(s) do you use the most and why?

310 responses

**Comments in Data Document**

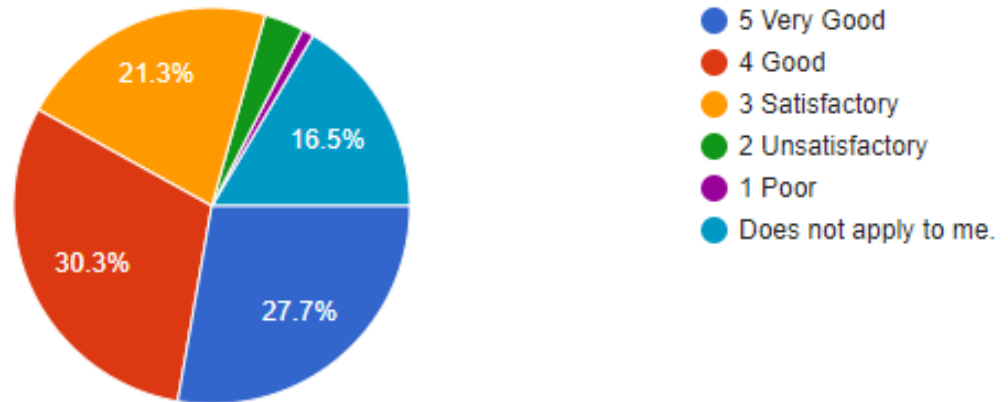


# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## 2. Please rate the following city services with a score of 1-5

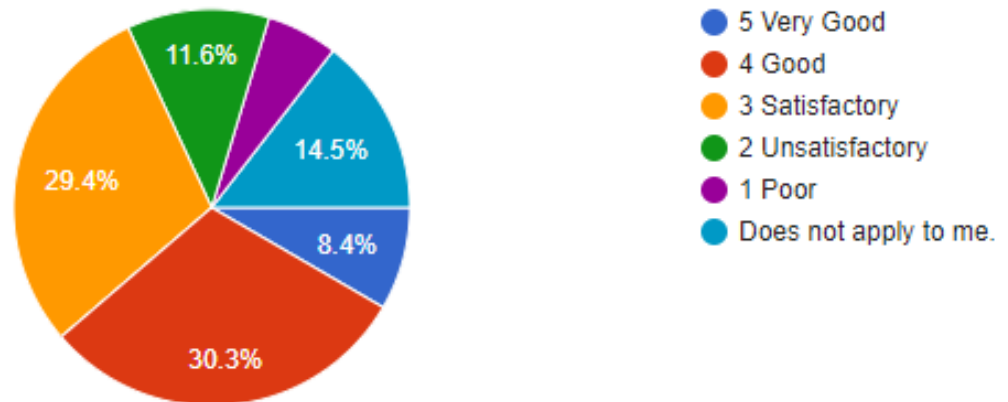
### Bike Trails Quality/Quantity

310 responses



### Code Enforcement (Health, Safety)

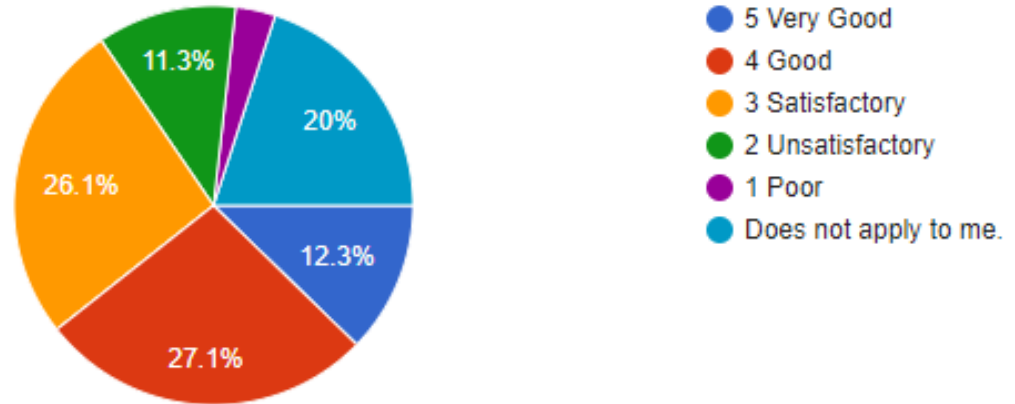
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

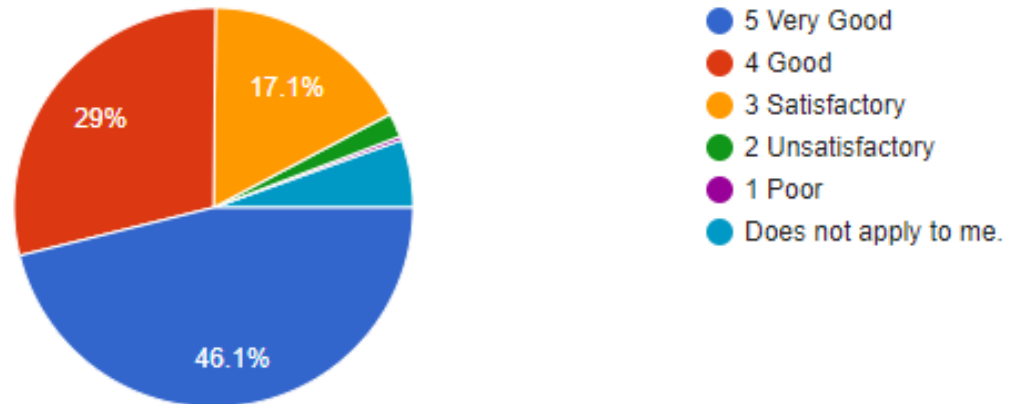
## Community Classes and Activities

310 responses



## Fire Protection

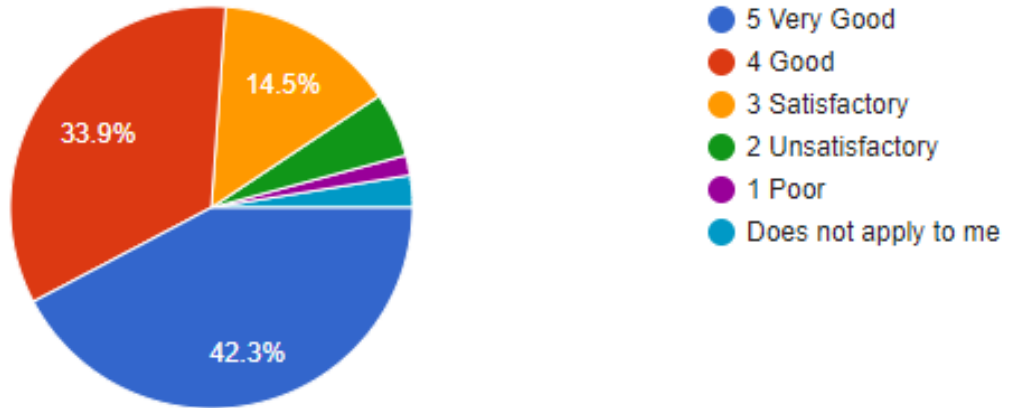
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Garbage/Recycling Collection

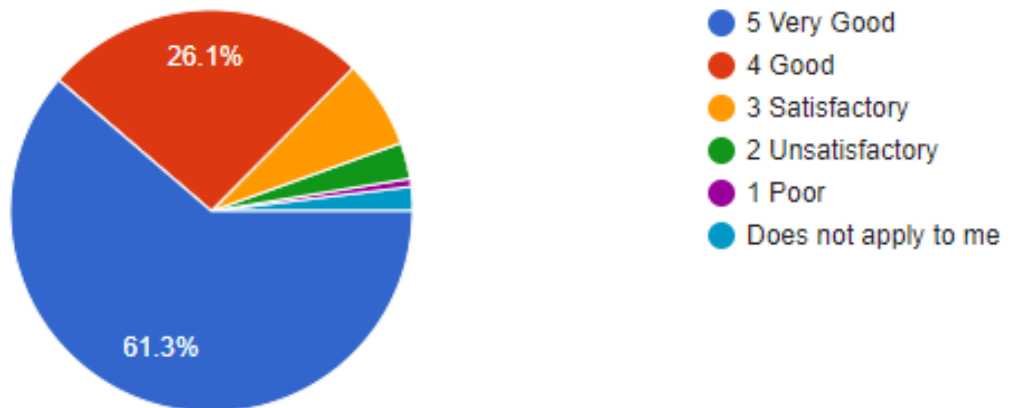
310 responses



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## Libraries

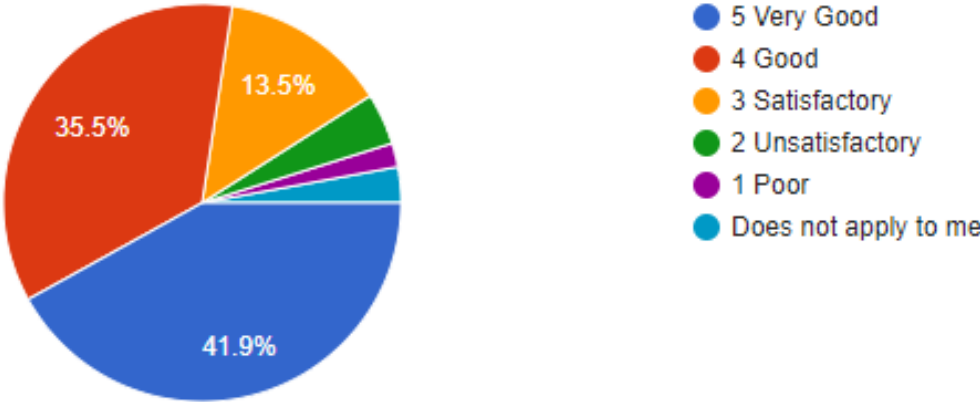
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

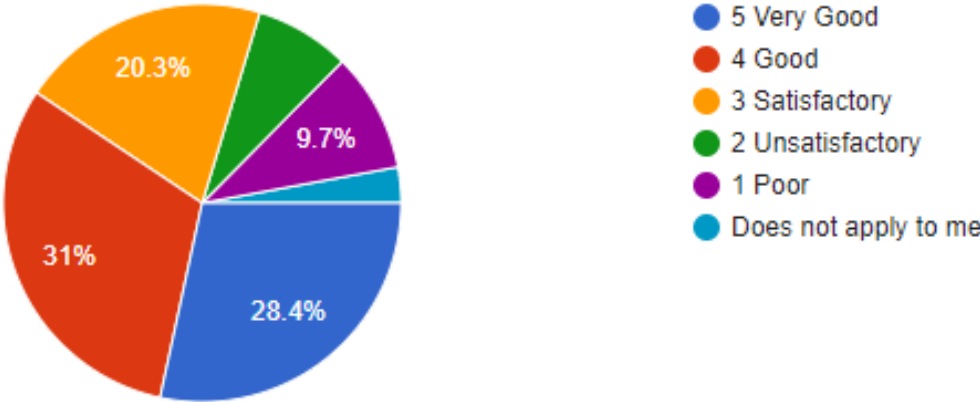
## Parks/ Pools/ Trails

310 responses



## Police Protection

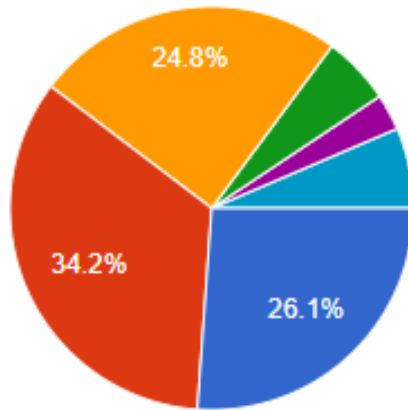
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Sewer/Wastewater Maintenance

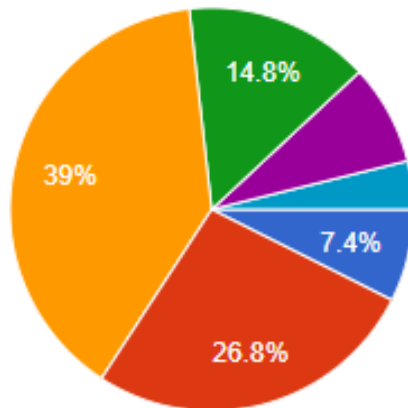
310 responses



- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me

## Sidewalk Maintenance

310 responses

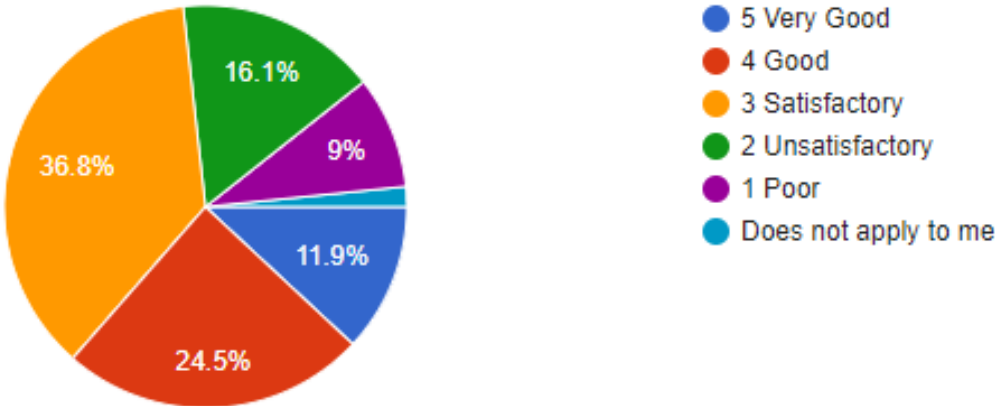


- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

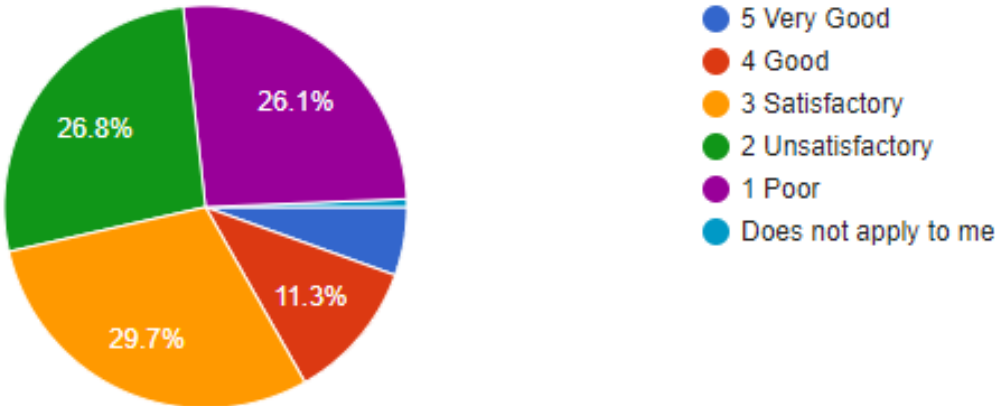
## Snow Removal

310 responses



## Street Repair/Maintenance

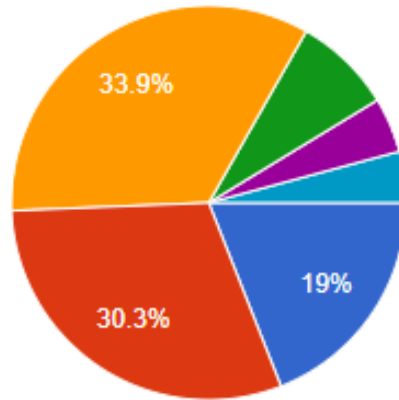
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Water Maintenance

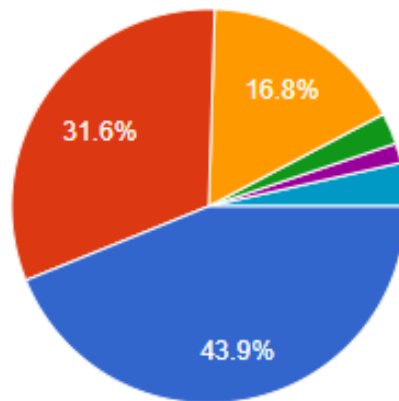
310 responses



- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me

## Voter Services/Voting Facilities

310 responses

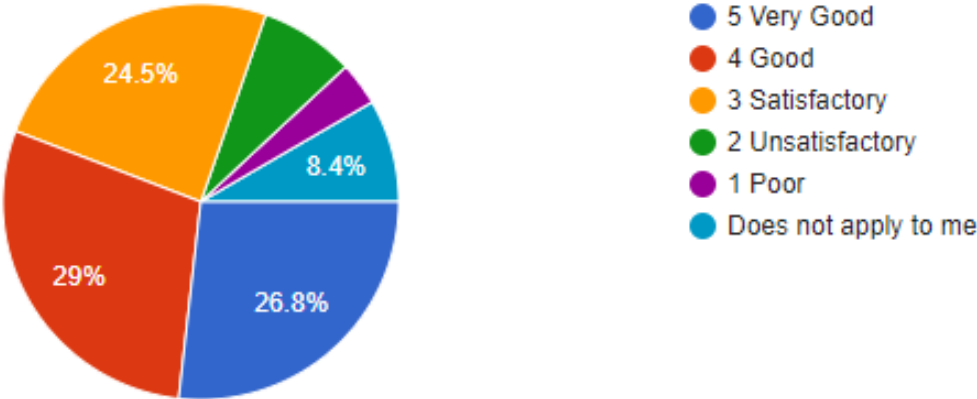


- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me



## Yard Waste and Brush Services

310 responses



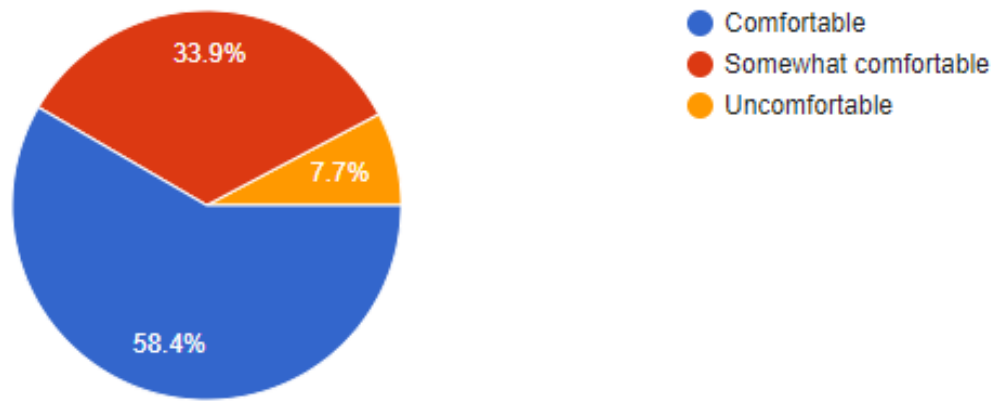
# Public Services in La Crosse

What additional service(s), if any, do you feel your neighborhood needs that is not being provided by the City?

**See Data Document**

4. How comfortable are you when you utilize the public services the City has to offer?

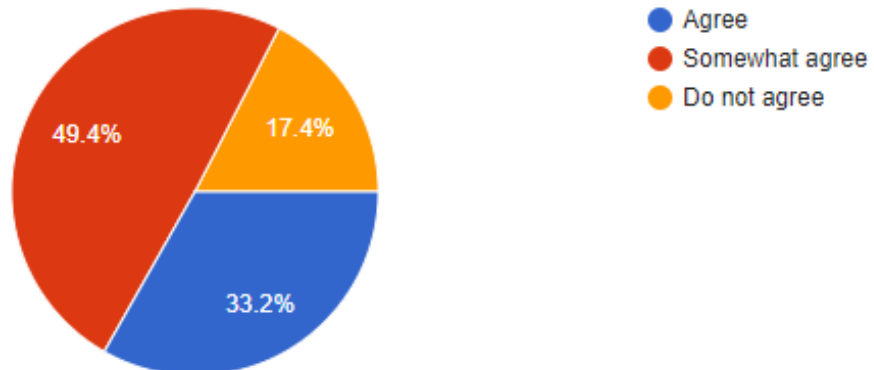
310 responses



**Comments in Data Document**

5. I believe the City of La Crosse is inclusive and dedicated to eliminating prejudice practices.

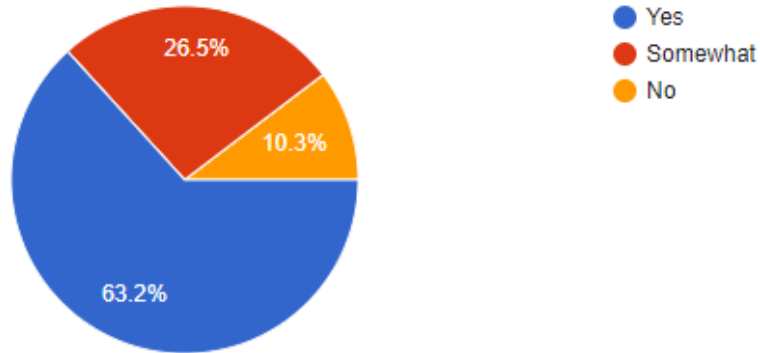
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

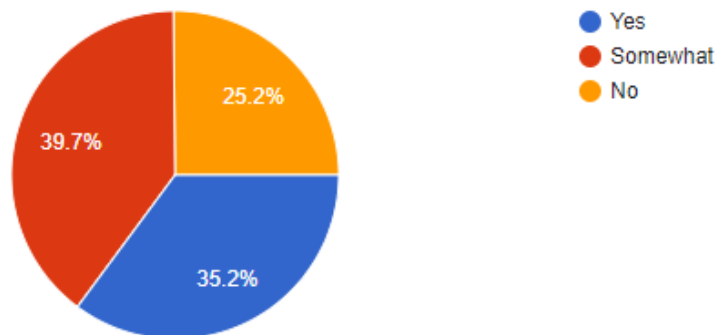
6. Do you feel your unique background and identity are welcomed in La Crosse?

310 responses



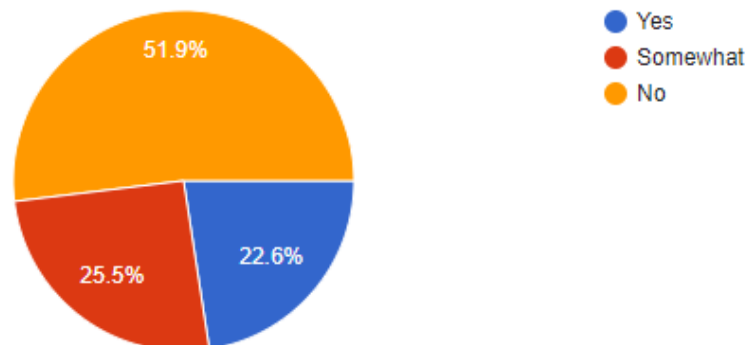
7. Do you feel that La Crosse schools adequately address inequities and promote equity, diversity and inclusion to our youth and families?

310 responses



8. Do you believe the rental market is fair and equitable in La Crosse?

310 responses

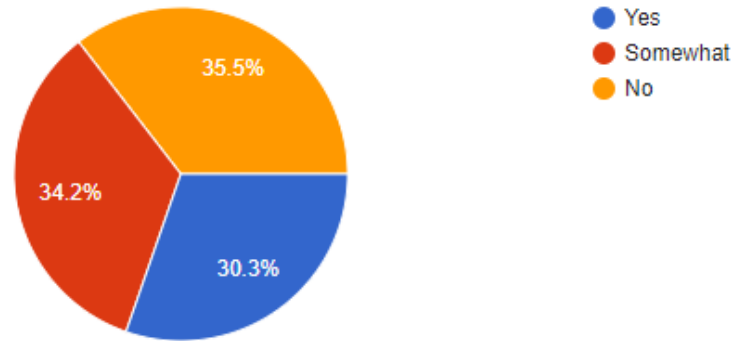


**Comments in Data Document**

# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

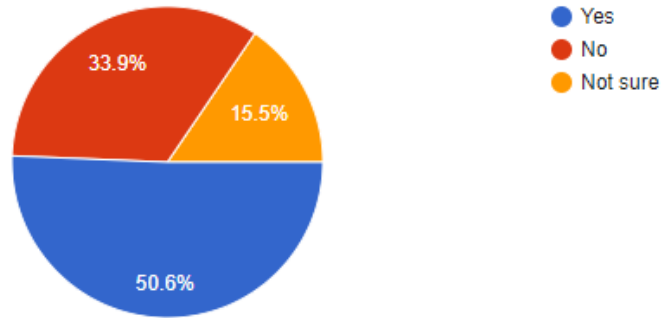
9. Do you believe the homebuyer market is fair and equitable in La Crosse?

310 responses



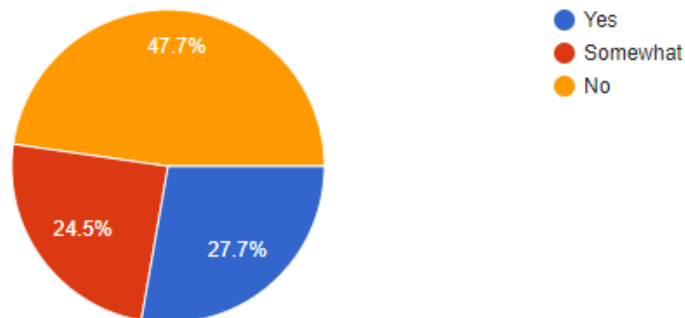
10. Have you or someone you know experienced an equity, diversity, and/or inclusion related bias in La Crosse?

310 responses



11. Do you know how to get help if you are experiencing equity, diversity and/or inclusion-related issues in La Crosse?

310 responses



**Comments in Data Document**

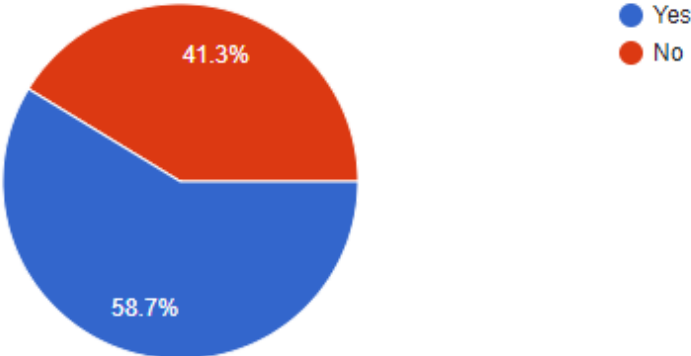
# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

12. Are you familiar with these assistance programs offered in the La Crosse area? (These are services in your community, not necessarily provided by the City of La Crosse.)

## Advocacy Groups (Cultural, ethnic, gender identity)

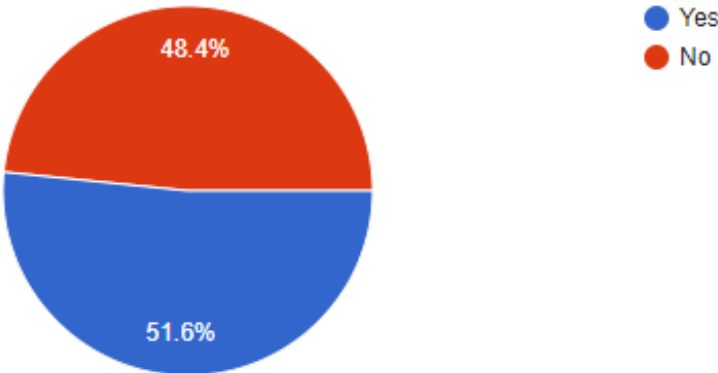
[Copy](#)

310 responses



## Detox Facilities

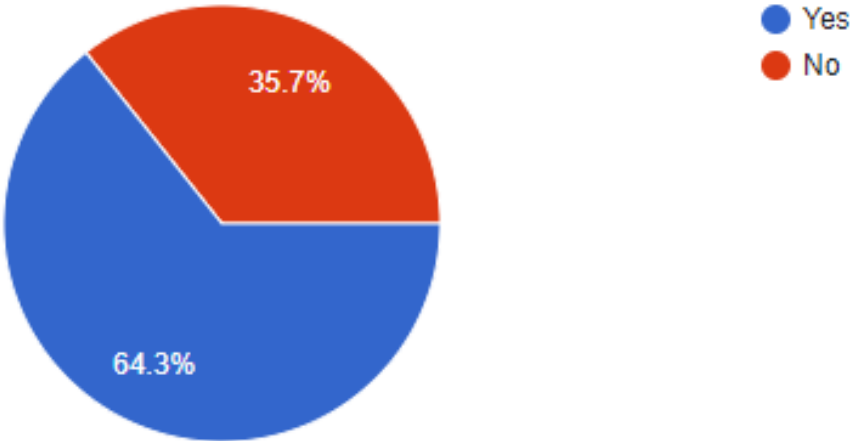
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Disability/Accessibility Services

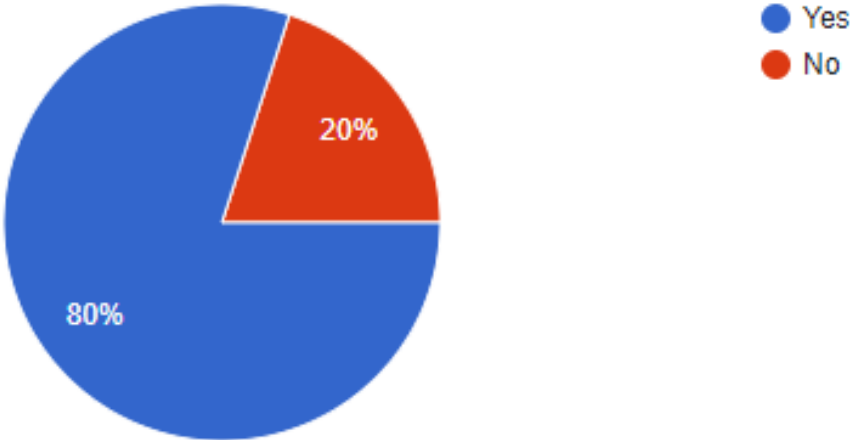
310 responses



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## Economic Assistance (Food, Shelter, Utilities)

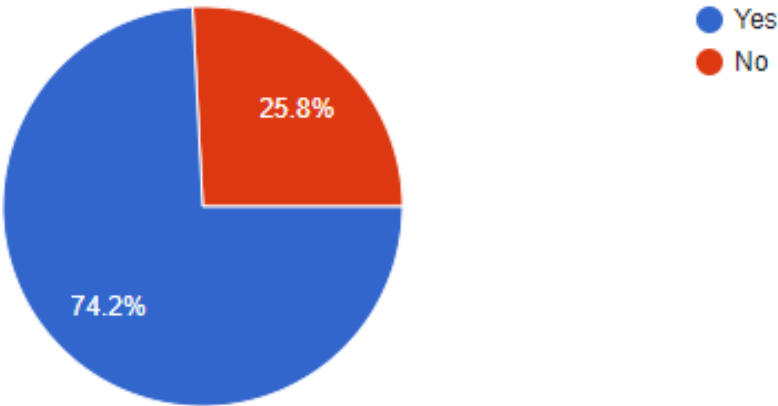
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Employment Services

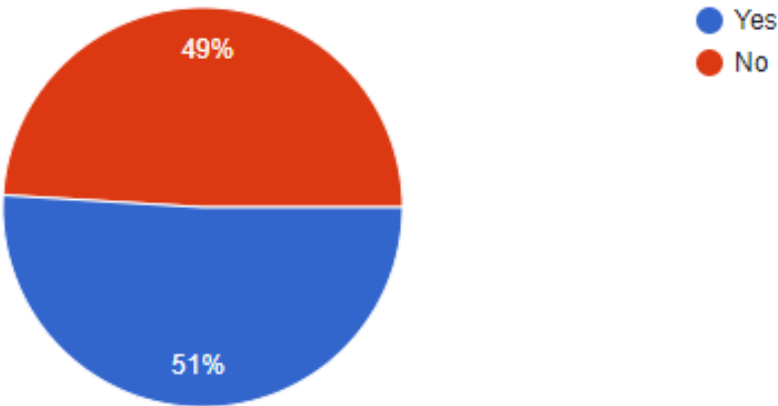
310 responses



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## Financial Counseling

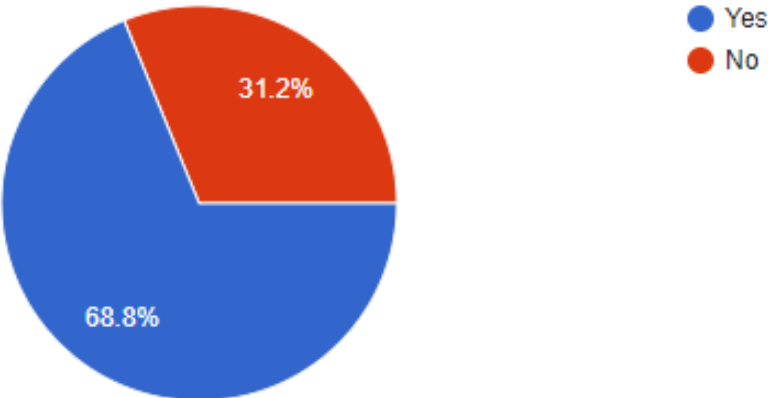
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Healthcare (Accessibility/Affordability)

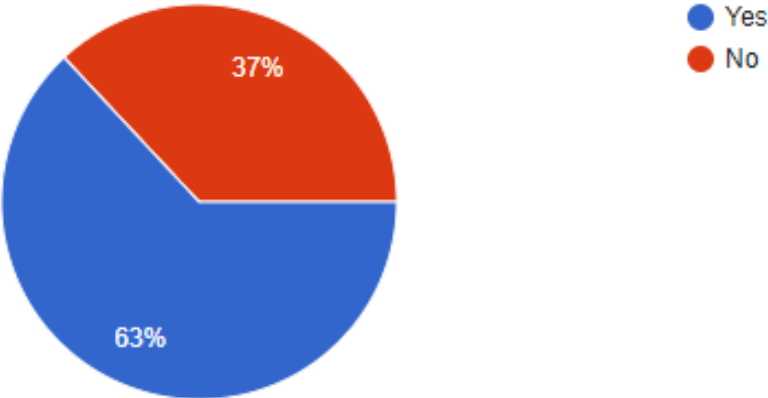
310 responses



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## Parenting Assistance/Childcare

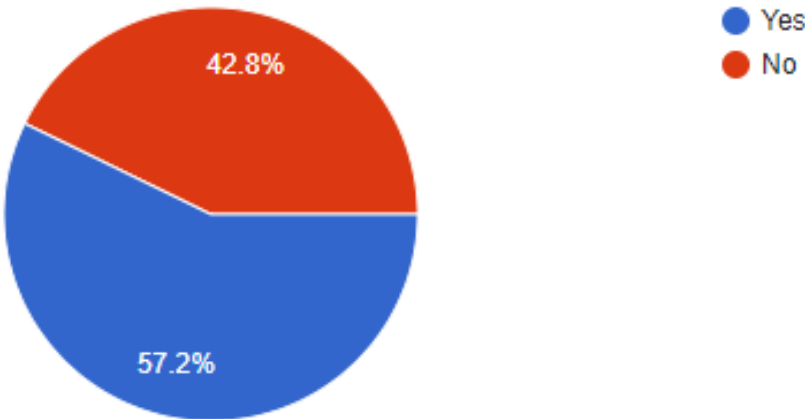
303 responses





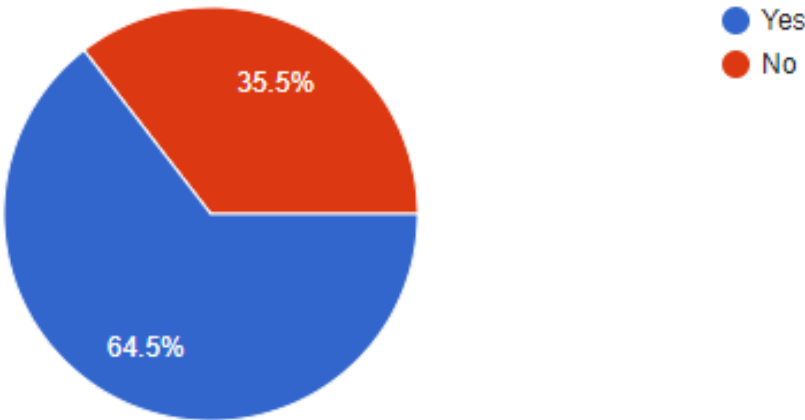
## Residential Housing

310 responses



## Senior Services

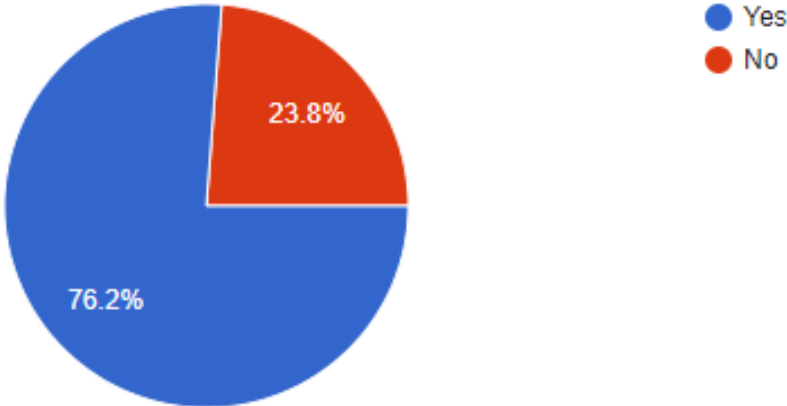
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

## Transportation Services

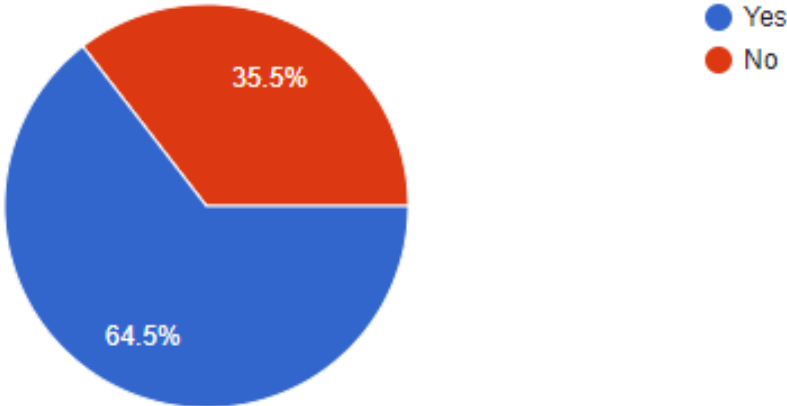
310 responses



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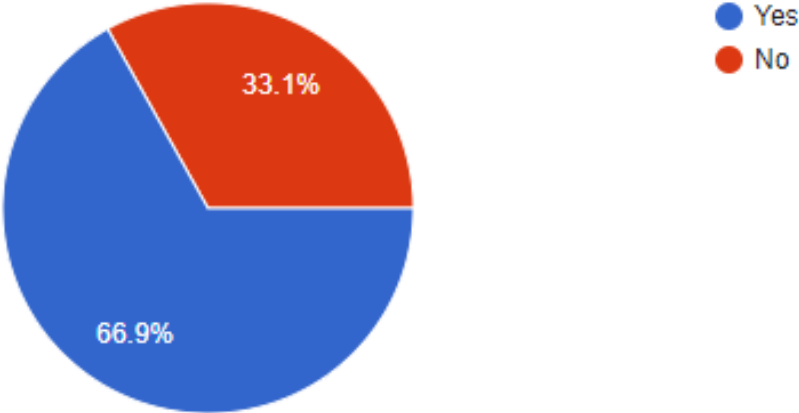
## Treatment/Counseling (Addiction, Mental Health, etc.)

310 responses



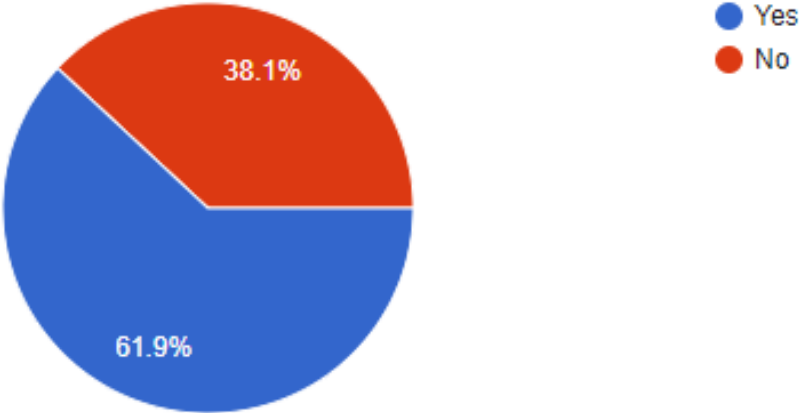
## Veteran Services

310 responses



## Youth Services

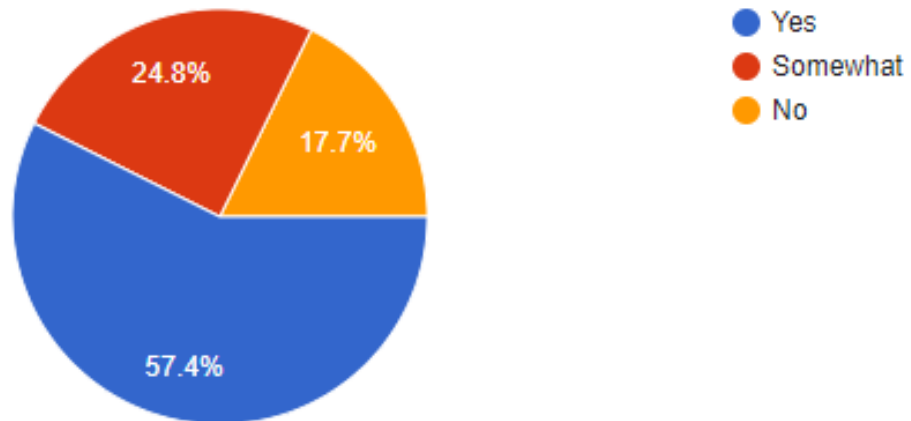
310 responses



# CITY OF LA CROSSE DIVERSITY AND EQUITY SURVEY

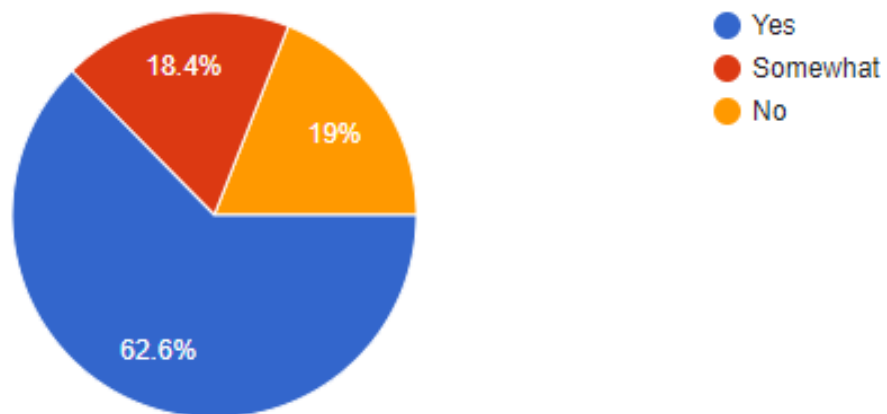
13. Do you feel welcome to apply for positions at the City of La Crosse?

310 responses



14. Do you know how to apply for jobs at the City of La Crosse?

310 responses



**Please tell us how the City of La Crosse can improve in promoting equity, inclusion and diversity in our community.**

**Comments in Data Document**