



CITY OF LA CROSSE UTILITIES

WATER • SEWER • STORM

400 La Crosse Street

La Crosse, WI 54601

In Partnership with HydroCorp

Cross Connection Control Program Inspection Notice

CUSTOMER NAME
MAILING ADDRESS
La Crosse, WI 54602

Print Date: 11/05/2015

SAMPLE NON-RESIDENTIAL INITIAL SCHEDULING NOTICE

RE: CUSTOMER NAME at SERVICE ADDRESS

Dear Water Customer

The La Crosse Water Utility is working jointly with inspectors from HydroCorp Inc. (Formerly Hydro Designs Inc.) to perform the State and Federally mandated Cross Connection Control Program. Thank you in advance for your cooperation in this matter.

The purpose of the Cross Connection Control Program, as defined in City of La Crosse Ordinance **Sec. 46-40**, is to help eliminate possible contamination of the public water distribution system. There are two required components of the program; 1) Site Inspection, 2) Compliance with State Plumbing Code SPS. §382.41. Failure to comply with this mandated program would result in enforcement, up to and including the discontinuation of your water service.

As part of this program, an inspection of the internal water system at your property must be completed. The owner, manager or other authorized representative will need to walk through the facility with the Inspector to aid in finding all of the plumbing connections. The time it takes will vary depending on the size of your facility or facilities. Inspectors will be reviewing your water system for connections that could possibly contaminate the water distribution system.

There are no fees for the inspection(s), however, any costs associated with the installation, replacement or modification of backflow prevention assemblies and devices, and other work required for compliance with cross-connection standards, are the responsibility of the property owner/manager and/or authorized representative.

The property or properties referenced above are scheduled for an inspection between the dates of December 21, 2015 - December 23, 2015 and the Inspector will arrive sometime during the normal business hours of 8:00am and 5:00pm. If the owner, manager or other authorized representative will not be available on this date for the inspection, you may call 1-800-690-6651 Ext. 5019 to schedule on a different date and/or ask for a specific time. If you are not the correct contact person for this matter, please forward this document to the appropriate authorized representative.

Following the inspection, you will be notified in writing if plumbing modification(s) and/or registration of backflow prevention assemblies are necessary. We look forward to working with you in protecting the drinking water supply. If you have any questions or concerns, or if you need to update the mailing and/or contact information referenced in this letter please contact HydroCorp Inc. at **800-690-6651 Ext. 5019** or the La Crosse Water Utility at (608)789-7536 between the hours 8:00 am and 5:00 pm.

For further information, visit the La Crosse Water Utility web page at www.cityoflacrosse.org.