



# CITY OF LA CROSSE UTILITIES

## WATER • SEWER • STORM

400 La Crosse Street  
La Crosse, WI 54601

*In Partnership with HydroCorp*

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### *Inspection Non-Compliance Notice 1*

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Print Date: 01/06/2016

CUSTOMER NAME  
MAILING ADDRESS  
LA CROSSE, WI 54601

## SAMPLE RESIDENTIAL NON-COMPLIANCE NOTICE

**RE:** CUSTOMER NAME at SERVICE ADDRESS

The La Crosse Water Utility is partnering with HydroCorp to perform a combined meter replacement and residential cross-connection control program. The Wisconsin Public Service Commission requires meter replacement on a scheduled basis. Cross-connection control is mandated by both the Wisconsin DNR and Department of Safety and Professional Services (formerly Dept. of Commerce). Regulations related to cross-connection control are aimed at ensuring safe and reliable drinking water. The combined program includes replacement of the meter serving the property, an inspection of the water service connected to the public water supply in the vicinity of the water meter, public education, and correction of cross-connection deficiencies and violations.

The inspection of your property's internal water system was completed on **Dec 16 2015**. The Inspector identified cross-connection issues that could possibly contaminate the public water system. A list of the requirements to correct issues is attached.

Where corrective action includes installation of backflow assemblies and devices, those items must be listed as approved by the State of Wisconsin. Installation of backflow assemblies and devices should be completed by a licensed plumber. Some backflow prevention assemblies require pre-installation approval from the Department of Safety and Professional Services and testing by a Wisconsin Registered Tester. **All testable assemblies must be tested immediately at the time of installation by a state certified tester.**

### **What do you need to do?**

The requirements must be completed by 02/05/2016. Once corrections have been made, please contact the City of La Crosse Water Utility at 608-789-7536 before the date shown above to schedule a compliance inspection. If you are not able to complete these requirements by the date shown, please contact LaCrosse Water Utility to request an extension. All extensions must be approved by the Water Utility.

Order #	Device Type	Comment
4	AG	Install At Least 1" Air Gap On Water Softener Drain
5	Verify	verify existence of "Wild Head" in lawn sprinkler system which is required in conjunction with Atmospheric Vacuum Breaker